

GLIC HEALTH PRIVACY POLICY FOR CALIFORNIA RESIDENTS

This Privacy Policy for California Residents applies only to the personal information of California residents to the extent the information is subject to the California Consumer Privacy Act of 2018 (CCPA).

Personal Information We Collect, Use, and Disclose

Categories of Personal Information We Collect, Categories of Sources of Personal Information, Business or Commercial Purposes for Which Personal Information Will Be Used, and Third Parties with Whom Personal Information is Shared

We collect information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household (“personal information”). Within the last twelve (12) months, we collected the following categories of personal information from the sources identified below for the business and commercial purposes indicated, and shared such categories of personal information with the specified categories of third parties:

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Identifiers: A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.</p>	<p>You name, email address, date of birth, and app user information.</p>	<p>Users of our Services, mobile application, and visitors to our website.</p>	<p>For business operations purposes.</p> <p>To communicate with our users.</p> <p>To facilitate your obtaining discount pricing and prescriptions.</p> <p>To support, change, improve, and develop our products and Services.</p> <p>To secure our Services and systems.</p> <p>To respond to requests from legal authorities and court orders.</p> <p>To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Service providers who help us deliver our online and other Services.</p>

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)): A name, address, state ID information, telephone number, and social security numbers. Some personal information included in this category may overlap with other categories.</p>	<p>Your name, email address, and app user information</p>	<p>Users of our Services, mobile application, and visitors to our website.</p>	<p>For business operations purposes.</p> <p>To communicate with our users.</p> <p>To facilitate your obtaining discount pricing and prescriptions.</p> <p>To support, change, improve, and develop our products and Services.</p> <p>To secure our Services and systems.</p> <p>To respond to requests from legal authorities and court orders.</p> <p>To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Service providers who help us deliver our online and other Services.</p>

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Commercial information: products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.</p>	<p>Prescription drug search information.</p>	<p>Users of our Services, mobile application, and visitors to our website.</p>	<p>For business operations purposes.</p> <p>To communicate with our users.</p> <p>To facilitate your obtaining discount pricing and prescriptions.</p> <p>To support, change, improve, and develop our products and Services.</p> <p>To secure our Services and systems.</p> <p>To respond to requests from legal authorities and court orders.</p> <p>To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Service providers who help us deliver our online and other Services.</p>

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Internet or other electronic network activity information: Browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.</p>	<p>Website cookies, history of your interactions with our website and other electronic information automatically collected as described in our privacy policy.</p>	<p>Users of our Services, mobile application, and visitors to our website.</p>	<p>For business operations purposes. To communicate with our users. To facilitate your obtaining discount pricing and prescriptions. To support, change, improve, and develop our products and Services. To secure our Services and systems. To respond to requests from legal authorities and court orders. To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Service providers who help us deliver our online and other Services. Third party analytics and marketing service providers.</p>

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Geolocation data: Precise physical location and/or movements</p>	<p>Your GPS location provided by your mobile device to our mobile app.</p>	<p>Users of our Services, mobile application, and visitors to our website.</p>	<p>For business operations purposes.</p> <p>To communicate with our users.</p> <p>To facilitate your obtaining discount pricing and prescriptions.</p> <p>To support, change, improve, and develop our products and Services.</p> <p>To secure our Services and systems.</p> <p>To respond to requests from legal authorities and court orders.</p> <p>To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Service providers who help us deliver our online and other Services.</p>
<p>Sensory data: Audio, electronic, visual, thermal, olfactory, or similar information.</p>	<p>Customer service call information.</p>	<p>Users of our Services or other individuals who contact us or interact with us.</p>	<p>For business operations purposes.</p> <p>To respond to requests from legal authorities and court orders.</p> <p>To protect the rights, property, or safety of ourselves, our partners and others.</p> <p>Training purposes.</p>	<p>Service providers who help us deliver our online and other Services.</p>

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Professional or employment-related information: Current and/or past employment history including performance evaluations.</p>	<p>Job application information. Background check information.</p>	<p>Employees, job applicants, officers, directors, and other personnel. Third party recruiting platforms and service providers.</p>	<p>For human resources purposes. For business operations purposes. To respond to requests from legal authorities and court orders. To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Third party recruiting partners and service providers. Social networks with recruitment functionality such as Linked-In.</p>
<p>Non-public education information (as defined in the Family Educational Rights and Privacy Act (20 U.S.C. § 1232g, 34 C.F.R. Part 99)): Education records, files, documents, and other materials directly related to a student maintained by an educational agency or institution or by a person acting for such an agency or institution, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.</p>	<p>Job application information. Background check information.</p>	<p>Employees, job applicants, officers, directors, and other personnel. Third party recruiting platforms and service providers.</p>	<p>For human resources purposes. For business operations purposes. To respond to requests from legal authorities and court orders. To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Third party recruiting partners and service providers. Social networks with recruitment functionality such as Linked-In.</p>

Category of Personal Information	Examples	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Categories of Third Parties Shared With, If Any
<p>Inferences drawn from other personal information: Information used to create a profile about a consumer reflecting the consumer’s preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.</p>	<p>Information users provide to us is used to suggest other related products or services that may be useful to our users.</p>	<p>General analytics</p>	<p>To recommend services or products to our users. For business operations purposes. To support, change, improve, and develop our products and Services. To secure our Services and systems. To respond to requests from legal authorities and court orders. To protect the rights, property, or safety of ourselves, our partners and others.</p>	<p>Service providers who help us deliver our online and other Services. Third party analytics and marketing service providers.</p>

Disclosure or Sale of Personal Information for a Business or Commercial Purpose

In the past 12 months, we did not sell Personal Information, as the term “sell” is defined under the CCPA. We do not sell Personal Information, including the Personal Information of consumers under 16 years of age.

Your Privacy Rights

Right to Know

You have the right to request that we disclose to you the personal information we collect, use, disclose, or sell about you. As stated elsewhere, we do not sell your personal information.

You make a request under your right to know by email at support@glichealth.com. You may make up to two requests in any 12 month period.

Right to Request Deletion

You have the right to request that we delete your personal information. You may make such a request by email at support@glichealth.com.

You should be aware, however, that California law allows us to retain your personal information under certain conditions, even if you have asked us to delete it, such as when retaining your personal information is necessary for us to complete a transaction with you or provide you with a product or service you have requested. We will notify you of any denial of your deletion request and the reason for such denial.

Right to Non-Discrimination for Exercise of Consumer Privacy Rights

We will not discriminate against you because you have chosen to exercise any of your privacy rights provided by the CCPA.

Submitting Consumer Requests

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

Making a verifiable consumer request does not require you to create an account with us.

To make a verifiable consumer request, please contact us by email at support@glichealth.com. Be sure to clarify precisely the specific right under California law you are looking to exercise and explain your request with sufficient detail such that we can properly understand, evaluate, and respond to the request. You will need to provide sufficient information such that we can reasonably verify that you are the person about whom we collected personal information (or sufficient information such that we can reasonably verify that you are such person’s authentic authorized agent).

We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you.

If you have questions about this policy, please contact us at:

Website: <https://glichealth.com>

Email: support@glichealth.com

Address: Glic Health LLC
One Marina Park Drive
Suite 1410
Boston, MA 02210

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